Celebrating 50 Years Regulating Intellectual Disability Nursing

An Bord Altranais celebrated 50 years of regulating Intellectual Disability nursing at its premises in Blackrock on 22nd September 2009. The commemoration involved an academic seminar followed by the unveiling of a specially commissioned tapestry by the residents of Stewarts of Kilcloon.

The focus of the seminar was Intellectual Disability Nursing, the past to the present.

Dr. John Sweeney, Senior Lecturer, School of Nursing and Midwifery, University College Cork gave a presentation titled, “Early origins of the Regulation of the Registered Nurse in Intellectual Disability in Ireland 1919-2009.” Dr. Sweeney provided a comprehensive overview of the developments within Intellectual Disability Nursing over the past fifty years, with an emphasis of the regulatory impact on these developments. The origins of the Registered Mental Handicap Nurse (RMHN) qualification in Ireland were outlined. He reflected on the reasons for the establishment of training for RMHNs in 1959 and the drivers for change in regulation of the profession during its first 50 years.

Ms. Ciara O’Keefe, Clinical Nurse Manager, St. Vincent’s Centre, Navan Road, Dublin 7 is the first Registered Nurse Prescriber in Intellectual Disability and she gave a very interesting overview on “The Introduction of Nurse Prescribing into an Intellectual Disability Service”. She described the main requirements for this expanded role both for herself and her organisation. She explained what the role of prescribing entailed in practice and highlighted the benefits for her clients.

Guests were then invited with the clients and staff from Stewarts of Kilcloon to gather for a ceremony to mark the special occasion.

The ceremony was opened by Mrs. Anne Carrigy, President of An Bord Altranais. Mrs. Carrigy explained that when An Bord Altranais moved from its old premises in Fitzwilliam Square to Blackrock, a fresh look of welcome was needed for this building. The Arts and Crafts Department of Stewarts of Kilcloon were invited to visit An Bord Altranais with a view to submitting a design for a signature piece to be placed in the entrance foyer. They met with staff of An Bord Altranais and discussed the possibility of creating a piece that would be visually exciting and interesting while being informed by the ethos, role and mission statement of An Bord Altranais. It was envisaged that the tapestry would reflect both the historical tradition and the future role of the board in the regulation, guidance and education of registered nurses. Mrs. Carrigy described the intricate detail of the tapestry that includes symbols depicting:

- protection of the public, education, training and practice, and professional conduct are represented by three co-joined circles crossing in the middle

Clients of Stewarts of Kilcloon with Mr. Pat O’Donoghue, Mrs. Anne Carrigy, Mr. Eugene Donoghue & Ms. Sharon Collins.

Ms. Mary Davis pictured with the tapestry.

Continued on page 3
QUESTION:
One day last week I arrived on the surgical ward and there were two other staff nurses and myself on duty, when normally there are four staff nurses and a nursing manager working in addition to a rostered final year nursing student. The day in question was rather busy in the ward to the extent that we had an extra patient in the corridor. It was a surgery day and we had a couple of highly dependant patients as well as six medical patients.

After discussing the situation with my colleagues, we decided that I would phone nursing management to express our concerns and to request help. I was told there was no help and that management was not responsible for the moratorium embargo which resulted in a shortage of staff.

I informed nursing management that we could not accept responsibility if anything should happen on the ward due to the staff shortage. The Assistant Director re-iterated that there was no additional staff to help and that we were responsible.

I want to know did I, as the most senior on the ward, do the right thing to enable safe practice and delivery of optimum patient care, while protecting my colleagues and myself by informing management of our situation and requesting additional staff?

RESPONSE:
The Code of Professional Conduct for Each Nurse and Midwife (An Bord Altranais, April 2000) states:

"The aim of the nursing profession is to give the highest standard of care possible to patients. Any circumstance which could place patients/clients in jeopardy or which militate against safe standards of practice should be made known to appropriate persons or authorities."

In the circumstance you describe a nurse must make a judgment as to whether safe standards of care can be maintained. This ideally should be negotiated with management who likewise have a responsibility to maintain safe standards of practice and care. Each scenario should take cognizance of the individual care needs of each patient/client in your care.

Seeking assistance from management to ensure safe standards of care, based on the identified needs of the patients/clients in your care, is an appropriate action. Issues of risk to patient safety are also of interest to the Risk Manager of your organisation.

Please refer to the article Guidance to Nurses and Midwives with regard to Strike Action on page 5 of this newsletter.

QUESTION:
My colleagues and I work in the mental health services of the HSE. It is a multi-cultural working environment with professionals from a range of different countries. In line with the Mental Health Commission we have introduced an integrated care plan. In relation to documentation and recording nursing care is it appropriate for a registered nurse to make some entries in Irish and English in such a patient document?

RESPONSE:
The context in which care takes place is critical in this matter. The response is dependant on a number of factors. Within the Code of Professional Conduct for each Nurse and Midwife (An Bord Altranais, April 2000) it states that "it is accepted nursing practice that nursing care is communicated and recorded as part of the patient's care and treatment". The Code also defines competence which "...is the ability of the registered nurse or registered midwife to practice safely and effectively fulfilling his/her professional responsibility within his/her scope of practice."

An Bord Altranais has published the domains of competence (1999, 2000 and 2005). Domain three addresses Interpersonal Relationships. An indicator for this domain of competence relates to the registrant "collaborating with all members of the health care team and documents relevant information". A specific indicator within this domain of competence is "establishes and maintains accurate, clear and current client records within a legal and ethical framework".

An Bord Altranais has also published guidance titled Recording Clinical Practice Guidance to Nurses and Midwives (2002). This document states that good practice in record management is an integral part of quality nursing and midwifery practice. This guidance also indicates that the purpose of good record management is to "facilitate communication between the patient/client, the family and all members of the health care team" (p.2).

It is a fundamental standard of practice that all professional entries into a care plan should be clear and understood. Based on these professional guidance and standards and assuming that the format and structure of the care documentation is based on the English language documenting in any other language may not support effective communication of care between the nursing team, the members of the interdisciplinary team and between the team and the patient/client.

In this instance inserting entries in the Irish language may militate against effective collaboration and communication between the patient/family and all members of the health care team. Recording some entries of the care plan in Irish within a multi-cultural professional and client setting may not...
developing, extending and strengthening partnerships with all parties to the education experience whilst maintaining statutory independence are indicated by the image of hands

the folklore associated with St. Brigid, whose cross is the logo of An Bord Altranais, is displayed by the international midwife symbol, the oystercatcher, a milk pail, cloak and well.

Other icons present in the tapestry include laurel leaves that are present in An Bord Altranais Nurse’s badge, a lamp to represent the birth of modern nursing and an open book as a symbol of education and learning.

Mrs. Carrigy said “In its permanent position in the front foyer it will serve as a reminder of our privileged relationship with those who require nursing services.”

Ambassador of the Philippines Visits An Bord Altranais

The first resident Ambassador of the Republic of Philippines to Ireland, His Excellency Mr. Ariel Y. Abadilla, recently visited An Bord Altranais. He was accompanied by Ms. Hjayceelyn Quintana, Minister and Consul General at the Embassy of the Philippines. Over 4,000 Filipino nurses are currently on the Register of An Bord Altranais.

L to r: Ms. Deirdre Hogan, Ms. Hjayceelyn Quintana, Mr. Eugene Donoghue, His Excellency Mr. Ariel Y. Abadilla, Dr. Anne-Marie Ryan & Ms. Ursula Byrne.

Celebrating 50 Years Regulating Intellectual Disability Nursing

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New Application Process for EU and Non-EU Applicants for Registration

On 7th September 2009 a new more user-friendly application process and form for nurses/midwives who have undertaken their nursing/midwifery education and training in an European Union or a Non-European Union country was introduced. Under the new system the applicant receives a personalised application form for the Division(s) of the Register for which she or he wishes to be considered for registration. It is envisaged that this revised process and application form will have significant benefits for both the applicant and An Bord Altranais in the efficient processing of applications.

Information booklets regarding this process may be viewed on the website www.nursingboard.ie under Registering to Practice – Applying for Registration.

Ms. Mary Davis, Managing Director, Special Olympics Europe/Eurasia, addressed the gathering and unveiled the tapestry. Ms. Davis paid tribute to the Registered Nurses in Intellectual Disability who in her experience always went beyond the call of duty in their care of clients.

Gratitude was extended to the staff of Stewarts including Ms. Maura O’Donovan, Chief Executive Officer, Stewarts Hospital, Mr. Pat O’Donoghue, Manager of Kilcloon and Ms. Sharon Collins, Project Director. Special thanks was extended to Ms. Mary O’Reilly, who unfortunately was unable to attend, for her direction of the project at its inception. Tribute was then paid to each of the clients of Kilcloon, thanking them for all their hard work and dedication. A small token of the Board’s appreciation was presented by Mrs. Anne Carrigy to each of the clients.
Forthcoming Events

**Milford Care Centre, Limerick**
Contact: Geraldine Aherne
Tel: 061 485 841
Email: education@milfordcarecentre.ie

**Introduction to Psycho-Oncology**
Date: Wednesday, 2nd December 2009
Cost: €50.00

**Male Catheterization**
Date: Wednesday, 9th December 2009
Cost: Fee: €60.00

**Education and Research Centre, Our Lady's Hospice Ltd., Harold's Cross, Dublin 6W**
Tel: 01 – 406 8810/8806
Fax: 01 – 406 8856
Email: education@olh.ie
Website: www.olh.ie

**Palliative Care for the Older Person**
Date: Thursday, 19th November 2009

**Reminiscence Therapy (2 days – weekend)**
Dates: Saturday, 21st & Sunday, 22nd November 2009

**Best Practice in Older Care (1 week)**
Dates: Monday, 23rd – Friday, 27th November 2009

**Key Elements of Dementia Care**
Venue: Dementia Services Information and Development Centre, Hospital 4, St. James’s Hospital, Dublin 8
Date: Wednesday, 9th December 2009, 9am – 4pm
Cost: €65.00
Contact: Lorraine Lovely
Tel: 01 – 416 2035
Fax: 01 – 410 3482
Email: dsidc@st.james.ie

**The Sacred Art of Living & Dying / Healing Anam Cara**
Education Programme
The programme is in four units (2 days per unit)
Venue: Centre of Nursing & Midwifery Education
Sligo/Leitrim, Cregg, Rosses Point Road, Sligo

**Clinical Audit Skills for Healthcare Workers (2 days)**
Venue: Citywest Hotel, Saggart, Co. Dublin
Dates: Thursday, 11th & Friday, 12th December 2009
Thursday, 18th & Friday, 19th February 2010
Thursday, 13th & Friday, 14th May 2010
Cost: €450 (includes manual, teas/coffees/lunches and ongoing support from the course facilitator)
Contact: Tony Duffy, Clinical Quality Ireland
Tel: 087 298 2097
Email: cqi@eircom.net
Website: www.cqi.ie

**Essential Palliative Care: Principles & Practice – Distance Learning Course**
Venue: Milford Care Centre, Limerick/Our Lady’s Hospice, Harold's Cross, Dublin 6W
Dates: 26th April & 27th September 2010
Cost: €425 per course
Contact: Geraldine Aherne
Tel: 061 – 485 841
Email: g.aherne@milfordcentre.ie

**Irish Health Services Quality & Safety Conference 2010**
“Integration: People at the heart of service delivery – governing through integration for safer, quality services.”
Venue: Dr. Steeven’s Hospital, Dublin 8 & by Webinar technology to 10 regional centres across the country
Date: Thursday, 13th May 2010
Contact: Martin Creagh
Tel: 01 – 6373250
Email: mcreagh@nmh.ie
Website: www.health-data.info
Closing date for submission of abstracts for posters: Saturday, 30th January 2010

An Bord Altranais Board Meeting Open to the Public

An Bord Altranais invites nurses, midwives and members of the public to attend its formal Board meeting which will be held on Thursday, 19th November 2009 in its premises at 18 – 20 Carysfort Avenue, Blackrock, Co. Dublin. The meeting is scheduled for 10.00 hours.

People attending will be given observer status and will be present during discussions of agenda items apart from those subject to a legal confidentiality requirement or items which are deemed by the Board to require confidentiality.

All matters dealing with Fitness to Practise will be held in private. There will be an opportunity to make comments or ask the Board questions when the meeting has concluded.

The Board will accommodate approximately 20 persons on a first come first served basis.

Anyone interested in attending the meeting should contact Caroline Oldham direct on Tel: 01 – 6398528 or email: coldham@nursingboard.ie
Your Annual Retention Fee for 2010 will fall due on 1st January, 2010. We send out Renewal notices to nurses and midwives in November each year so that you have sufficient time to arrange for payment of the fee on or before the due date.

Over the busy period of fee collection here in the Board’s office, between now and Christmas, it takes between five and seven working days for the Annual Retention Card to be sent out after we have processed your fee. Therefore, if you want to ensure that you have your Annual Retention Card by 1st January, 2010, you are advised to arrange to pay your Annual Retention Fee immediately.

### Annual Retention Fee - Methods of Payment

An Bord Altranais offers a range of payment options to the profession to make the process of paying your retention fee as easy as possible:

- **Calling 1890 200116**
  - Calling 1890 200116 to pay your Annual Retention Fee by Visa, Mastercard or Laser Card over the phone;

- **Bank Giro**
  - Bank Giro, by bringing your Renewal Notice into a participating bank;

- **Credit/Laser Card**
  - Visa, Mastercard or Laser Card, by completing the mandate on the rear of the Renewal Notice;

- **Pay direct**
  - Pay direct to this office by posting a cheque or postal order. Please ensure that you write your Personal Identification Number (PIN) on the back of the cheque/postal order sent into the Board’s office.

### NEW ONLINE PAYMENT SERVICE

You can now pay your Annual Retention Fee by Visa, Mastercard or Laser Card on-line at www.nursingboard.ie. Please have your PIN handy when you log on to our website as you will need it in order to access the payment area.

The current registration status of each nurse and midwife can also be checked on-line and employers are encouraged to use this service to check the current registration status of nurses and midwives.

### Guidance to Nurses and Midwives with regard to Strike Action

An Bord Altranais at its meeting of the 17th September 2009, considered correspondence in relation to previously issued guidance to nurses and midwives with regard to strike action. An Bord Altranais acknowledges the diversity of challenges faced by nurses and midwives working in practice. An Bord Altranais as the regulator of nurses and midwives is required under Part VI of the Nurses Act 1985 to issue guidance to promote the highest standards in nursing and midwifery practice in order to protect patient care. The Act makes no provision for An Bord Altranais to regulate the environment in which nurses and midwives practice their professions.


> "The aim of the nursing profession is to give the highest standard of care possible to patients. Any circumstance which could place patients/clients in jeopardy or which militate against safe standards of practice should be made known to appropriate persons or authorities."

In the context of strike action we advise that even when agreements are not reached between unions and management the patient must remain at the centre of all decision-making.

Various agencies have particular roles in the health care environment. The employer and those responsible for the delivery of patient/client care ensure the provision of care meets statutory obligations to protect the health and welfare of the public. Employers and unions negotiate solutions to problems when difficulties arise in the workplace. An Bord Altranais regulates nurses and midwives, including the provision of guidance to nurses and midwives in relation to ethical conduct and behaviour. The role of An Bord Altranais is defined in statute and adheres to the provisions in the Nurses Act, 1985. An Bord Altranais and all the agencies in the health care environment, within the context of their particular role, protect the health and welfare of the public.
The Nursing Careers Centre (NCC), under the management of An Altranais, continued the following functions:

1. To facilitate a centralised system of processing and selection of applicants wishing to enter nursing and midwifery.
2. To assess mature code applicants to nursing and midwifery.
3. To promote the careers of nursing and midwifery.
4. To provide information to registered nurses and midwives.

### Ratio of places to applicants 2008 and 2009

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<tbody>
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<td>General</td>
<td>1057</td>
<td>5899</td>
<td>1.6</td>
<td>860</td>
<td>6884</td>
<td>1.8</td>
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<tr>
<td>Psychiatric</td>
<td>343</td>
<td>2805</td>
<td>1.8</td>
<td>290</td>
<td>3549</td>
<td>1.22</td>
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<tr>
<td>Intellectual Disability</td>
<td>240</td>
<td>2265</td>
<td>1.9</td>
<td>180</td>
<td>2498</td>
<td>1.4</td>
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<td>Midwifery</td>
<td>140</td>
<td>2434</td>
<td>1.7</td>
<td>140</td>
<td>2649</td>
<td>1.9</td>
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<tr>
<td>Children’s &amp; General Integrated</td>
<td>100</td>
<td>1807</td>
<td>1.8</td>
<td>100</td>
<td>2322</td>
<td>1.3</td>
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<tr>
<td>Total</td>
<td>1880</td>
<td>8119</td>
<td>1.4</td>
<td>1570</td>
<td>9457</td>
<td>1.6</td>
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*Number of places reduced from 1880 to 1570 in 2009 (HSE, 2008)

### Preferences to places ratio 2008 and 2009

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<td>4:1</td>
<td>2:1</td>
<td>3:1</td>
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<tr>
<td>Psychiatric</td>
<td>2:1</td>
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<tr>
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<td>2:1</td>
<td>3:1</td>
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<tr>
<td>Midwifery</td>
<td>5:1</td>
<td>5:1</td>
<td>4:1</td>
<td>5:1</td>
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<tr>
<td>Children’s &amp; General Integrated</td>
<td>4:1</td>
<td>6:1</td>
<td>4:1</td>
<td>5:1</td>
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### ASSESSMENT OF MATURE COURSE CODE APPLICANTS

In 2009 there were 1858 valid applicants invited to the written assessment. Those who were successful numbered 923 and they were called for interview. Of these, 762 were successful and placed on the Order of Merit list. However, not every applicant on the Order of Merit list received the offer of a place.

Further information regarding applications can be obtained from the NCC website: www.nursingcareers.ie and clicking on the publication Nursing/Midwifery: a Career for you, 2010.

### PROMOTION AND MARKETING OF NURSING AND MIDWIFERY IN 2009

The optimum means by which to promote and market the pre-registration programmes in nursing and midwifery included the publication and distribution of Nursing and Midwifery: a career for you, maintaining the NCC website: www.nursingcareers.ie and exhibiting at the RDS Higher Options Conference.

### POST-REGISTRATION EDUCATION

Nursing/Midwifery Career Development Post-Registration is published a number of times per year. This gives details of post-registration opportunities for registered nurses and midwives. It can be downloaded from the website: www.nursingcareers.ie

### NCC WEBSITE

The NCC web comprises the following sections:

- **Becoming a Nurse** provides full details for any person wishing to become a nurse or midwife.
- **Further Education** provides information regarding education opportunities for the registered nurse or midwife.
- **Return to Practice** gives details of courses available.
- **Publications** displays all the publications on the website.
- **Links** provides the full contact details of organisations referred to on the website.
- **Events** consist of two sections: one for the person interested in becoming a nurse or midwife and one for the registered nurse or midwife. This service is free-of-charge. Since its inception in 2004, the NCC website has seen a massive increase in hits with a corresponding decrease in the number of telephone calls (with ensuing effectiveness). It has the Bobby Award and was nominated for an ERA award.

### CONCLUSION

The NCC sets as its standard to be a ‘one-stop-shop’ in handling queries regarding a career in nursing and midwifery, aiming to respond to 95% plus queries in an effective and courteous manner within a 24-hour period. To carry out its work in an efficient manner the NCC needs to maintain positive communication with a wide cross section of persons and groups. During ‘peak season’ there is an average of 100 queries per day to the NCC.

### Yearly Overview NCC Queries 2005 to 2008

<table>
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<th>Visit</th>
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<td>42</td>
<td>35</td>
<td>6380</td>
<td>142</td>
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<td>2006</td>
<td>810</td>
<td>2674</td>
<td>32</td>
<td>18</td>
<td>5397</td>
<td>228</td>
<td>239,944</td>
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<tr>
<td>2007</td>
<td>863</td>
<td>2024</td>
<td>17</td>
<td>10</td>
<td>3688</td>
<td>244</td>
<td>251,136</td>
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<tr>
<td>2008</td>
<td>719</td>
<td>1886</td>
<td>20</td>
<td>11</td>
<td>2032</td>
<td>232</td>
<td>237,208</td>
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</table>
Linking Service and Safety: Together Creating Safer Places of Services

Work-related aggression and violence is a serious problem within the healthcare setting. The Health Service Executive (HSE) has developed a comprehensive group of corporate responses to the issues of conflicts within the workplace. Interpersonal conflict among staff is addressed in the Dignity at Work policy and conflict between staff and service users is addressed in the Trust in Care policy. The HSE - Employers Agency has now completed the responses by addressing aggression towards staff by service users and has published the report – Linking Service and Safety: Together Creating Safer Places of Services. This report can be accessed through The HSE - Employers Agency website: http://www.hseea.ie

Dignity at Work Policy for the Health Service, Anti Bullying, Harassment and Sexual Harassment Policy and Procedure, 2009

The Health Service Executive Employers Agency has produced an updated version of this booklet. The revised Dignity at Work Policy for the Health Service was produced on a partnership basis by a working group comprising representatives from the Health Service Executive (HSE), Voluntary Hospitals and Intellectual Disability sectors, health service unions, HSE – Employers Agency and the Irish Business and Employers Confederation (IBEC).

The Health Service recognises the right of all employees to be treated with dignity and respect and is committed to ensuring that all employees are provided with a safe working environment which is free from all forms of bullying, sexual harassment and harassment. The booklet is available for download from http://www.hseea.ie//Publications.pdf

Bioethics: Advance Care Directives

The Law Reform Commission launched the report Bioethics: Advance Care Directives in September 2009. The report makes 42 specific recommendations and includes a draft Mental Capacity (Advance Care Directives) Bill 2009 to implement these recommendations. The report recommends that there is a need for legislation to cater for people who make advance care directives concerning refusal of treatment, whether verbally or in writing. The report may be accessed by logging onto http://www.lawreform.ie/publications/Report%20ACD.pdf

PUBLICATIONS OF INTEREST TO NURSES AND MIDWIVES

Decisions following Fitness to Practise Committee Inquiries

1. Name: Ms. Lata Chandubhai Timoney, P.I.N. 66795

Finding of the Fitness to Practise Committee: Professional Misconduct and unfit to engage in the practice of nursing by reason of a physical or mental disability.

Sanction: Pursuant to Section 39 (1) of the Nurses Act, 1985, Ms. Timoney’s name was erased from the Register. The decision to erase Ms. Timoney’s name from the Register was confirmed by the High Court on 27th July, 2009.

2. Name: Ms. Merlin Joseph, P.I.N. 110769

Finding of the Fitness to Practise Committee: Professional Misconduct

Sanction: Pursuant to Section 39 (1) of the Nurses Act, 1985, Ms. Joseph’s name was erased from the Register. The decision to erase Ms. Joseph’s name from the Register was confirmed by the High Court on 27th July, 2009.

3. Name: Ms. Caitriona Brigid Ni Cuinneagain, P.I.N. 21261

Finding of the Fitness to Practise Committee: Professional Misconduct

Sanction: Pursuant to Section 39 (1) of the Nurses Act, 1985, Ms. Ni Cuinneagain’s name was erased from the Register. The decision to erase Ms. Ni Cuinneagain’s name from the Register was confirmed by the High Court on 27th July, 2009.

4. Name: Ms. Rutendo Lillian Juru, P.I.N. 119058

Finding of the Fitness to Practise Committee: Professional Misconduct

Sanction: Pursuant to Section 40 (1) of the Nurses Act, 1985, a condition was attached to Ms. Juru’s name in the Register. The decision to attach a condition to the retention of Ms. Juru’s name in the Register was confirmed by the High Court on 21st September, 2009.

The Role of Migrant Care Workers in Ageing Societies

NUI Galway’s Irish Centre for Gerontology has published a research report on The Role of Migrant Care Workers in Ageing Societies (2009). The report written by Dr. Kieran Walsh and Professor Eamonn O’Shea examines the role of registered nurses and care assistants from other countries in caring for older people in Ireland. The research confirms the importance and highly valued role of migrant workers in the care of older people, both in the home and in long-stay residential settings. However, the report identifies a number of issues associated with migrant care provision in Ireland. These include: communication, language proficiency, cultural understanding, education and training, discrimination and inadequate regulation. A copy of the report may be viewed by logging onto http://www.icsg.ie/news.html
An Bord Altranais Library

Library Office Hours:
Monday to Friday from 10.00-13.00 and 14.00-17.00.

LIBRARY CONTACT DETAILS:
Catherine Rooney, Librarian
Telephone: (01) 639 8511 Fax: (01) 639 8596
E-mail: library@nursingboard.ie

LIBRARY ARTICLES 554 – 559

The following articles may be obtained from the library by completing the article request form on this page and posting it along with payment to the library. Please note, the article request form is specifically for the request of articles referenced in the newsletter and it must be completed and signed in accordance with copyright law.

554 WORKPLACE VIOLENCE/HOSPITALS/NURSES
Chapman, Rose et al, “Predicting patient aggression against nurses in all hospital areas”, British Journal of Nursing, v. 18 (8) 23 April – 13 May 2009, pp. 476 – 483 (7 pages)

555 HEALTH PROMOTION/SMOKING PREVALENCE/NURSES’ ROLE/IRELAND

556 DIGNITY/NURSING/OLDER PEOPLE
Webster, Carole et al, “Older people’s views of dignity and how it can be promoted in a hospital environment”, Journal of Clinical Nursing, v. 18 (12) June 2009, pp. 1784 – 1792 (9 pages)

557 PUBLIC HEALTH NURSE/IRELAND/CLINICAL LEADERSHIP

558 BREAST CANCER/IRELAND/NURSING

559 DECISION MAKING/END OF LIFE CARE/PATIEN PARTICIPATION

Please complete and return to the Library, An Bord Altranais, 18-20 Carysfort Ave, Blackrock, Co. Dublin, together with the appropriate fee (made payable to An Bord Altranais).

Name: ____________________________
Address: ____________________________
Division of the Register: _____________
Area of Work: ___________________________

Total Number of Pages ___________________________
Date: ___________________________
Amount Enclosed € ___________________________

Postal photocopy charges:
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