



**Health
Information
and Quality
Authority**

An tÚdarás Um Fhaisnéis
agus Cáilíocht Sláinte

**Social Services
Inspectorate**

A

**CHILDREN'S RESIDENTIAL CENTRE
IN THE
HSE SOUTHERN AREA**

Follow-Up Inspection Report

FOLLOW-UP INSPECTION REPORT ID NUMBER: 291

**Fieldwork Dates: January 2009
Publication Date: 26th January 2009
SSI Inspection Period: 11
Centre ID Number: 7**

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Introduction

The Health Information and Quality Authority (HIQA) Social Services Inspectorate (SSI) carried out a follow-up inspection of a residential care centre in the Health Service Executive (HSE) Southern region under section 69(2) of the Child Care Act, 1991. The inspection took place over a two day period in January 2009 and was conducted by Bronagh Gibson (inspector). The purpose of this inspection was to assess the HSE action plan in terms of compliance with the recommendations made in the last inspection (see inspection report ID 261).

The centre had three males in residence. There had been one admission since the last inspection and inspectors were told that this had presented some challenges to the centre with regard to the behaviour of two of the young people. One young person was doing very well. Inspectors found that four of the recommendations were met, four were partly met and eight were not. Of those not met, several were subject to ongoing work and will be followed up on request from the SSI, by the HSE monitoring officer.

As part of the follow-up inspection, the inspector spoke with the HSE monitoring officer, the acting centre manager and the acting social care leader. The inspector would like to thank those who took part in this inspection.

Findings

The standards met were in relation to monitoring, archiving of young people's files and care plans. Those that were partly met were in relation to Children First training, conducting a staff training audit, the provision of a social history for one young person by a social worker and amendments to the centre health and safety audit. The inspector found that those issues identified in relation to staff training and the centre health and safety audit were being addressed by the centre management but had not been completed. The inspector also found that although a social history report had been provided to the centre by a social worker, it was not adequate. This was being addressed with the social worker by the centre's acting social care leader and the regional psychologist. Those standards not met were in relation to purpose and function, staffing, the centre rota, ensuring parents know how to make a complaint, development of a re-admissions policy, boxing in the centre's oil tank and the HSE providing written confirmation from a qualified architect/engineer, that the centre complied with fire safety and building regulations. The latter will be addressed with the Local Health Office Manager directly, and the HSE monitoring officer has agreed with the inspector, to check up on any outstanding issues over the course of their visits to the centre.

Social Services Inspectorate

Action Plan for Inspection No. 291

Centre ID: 7
HSE Area: HSE South

Date Action Plan Dispatched: 6th November 2008
Date Action Plan Updated: 26th January 2009

No.	Recommendation	Action to be taken	Person Responsible	Implementation Date	SSI Response
1	The HSE South should ensure the purpose and function is revised to reflect current practice.	Policy to be updated.	Unit Manager.	Nov 2008.	Not met
2	The HSE South are to ensure vacant positions are filled.	One post in unit currently vacant due to resignation in July 2008.	HSE Corporate.		Not met
3	The HSE South are to make permanent any temporary positions.	Temporary positions under review.	Childcare Manager, Unit Manager, Personnel Dept.	Jan 2009.	Not met
4	The HSE South are to ensure that any files not in use by the centre are archived.	Filing systems to be reviewed.	Unit Manager and staff team.	Jan 2009.	Met
5	The HSE South are to revise the centre rota.	Review of rota to take place.	Unit Manager.	Jan 2009.	Not met
6	The HSE South are to ensure that all staff are trained in <i>Children First: National Guidelines for the Protection and Welfare of Children</i> .	Training in Children First to be provided.	Unit Manager.	Feb 2009.	Partly met
7	The HSE South are to carry out a training audit in the centre.	Review training levels of staff in conjunction with issues being presented by young people in unit.	Unit Manager.	Jan 2009.	Met
8	The HSE South are to ensure that the HSE monitoring officer interviews staff periodically.	Monitoring officer to conduct interviews with staff during visits.	Monitoring Officer.	November 2008.	Met
9	The HSE South are to ensure that the HSE monitoring officer initials any records reviewed.	All records reviewed by monitoring officer to be signed.	Monitoring Officer and Unit Manager.	Nov 2008	

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10	The HSE South are to ensure that parents are aware of the complaints process.	Parents to be informed of procedure on making complaints.	Unit Manager.	Nov 2008.	Not met
11	The HSE South are to satisfy themselves that there are adequate procedures and policies in place in relation to re-admissions to the centre.	Policy on re-admission to centre to be devised.	Unit Manager.	Jan 2009.	Not met
12	The HSE South are to ensure that care plans are provided within the statutory timescales.	Care plans to be provided within agreed time frame.	Childcare Manager, Social Work Depts.	Jan 2009.	Met
13	The HSE South are to ensure that the centre be provided with a social history for the most recent admission.	Social Work Department to provide necessary information.	Childcare Manager, Social Work Dept.	Dec 2008.	Partly met
14	The HSE South are to revise the health and safety audit to include dates by which hazards identified are to be addressed.	Audit form to be revised.	Unit Manager & Technical Services.	Jan 2009.	Partly met
15	The HSE South are to ensure that the oil tank is boxed in adequately.	Oil tank to be secured.	Unit Manager & Maintenance Dept.	Jan 2009.	Not met
16	The HSE South are to provide written confirmation from a qualified architect or engineer, that the centre complies with fire safety and building regulations as required by the National Standard 10.19.	This process is nearing completion.	Technical Services.	Jan 2009.	Not met