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**The Challenges of  
Primary Health Care Delivery**

**Reflections on the Challenges of Primary  
Healthcare**

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# REFLECTIONS ON PRIMARY HEALTH CARE IN LEICESTER

- ◆ LOTS OF CHANGE
- ◆ FEEDBACK IN PRIMARY CARE
- ◆ VARIATIONS (performance, resource, allocation, population)
- ◆ QUALITY ASSURANCE
  - Clinical (evidence based care, audit, CPD)
  - Organizational (premises, systems, computer users, financial)

# **ON COMING TO SIC**

- ◆ **EXCITING TIMES WE LIVE IN !**
- ◆ **DIALOGUE BETWEEN GPS & EASTERN HEALTH BOARD**
- ◆ **LOOK AT NEED OF THE POPULATION**
- ◆ **PUTTING EVIDENCE BASED INTERVENTION INTO PLACE**
- ◆ **STARTING THE DEBATE ABOUT APPROPRIATE CARE IN APPROPRIATE SETTINGS**

# ISSUES TO BE ADDRESSED

- ◆ GPS AND NURSES NEED TO WORK TOGETHER
- ◆ STRENGTHEN PRIMARY CARE FURTHER (premises, organization, skill mix)
- ◆ WIDEN THE BASE OF PRIMARY CARE AS APPROPRIATE
- ◆ PROMOTING QUALITY ASSURANCE

- ◆ **REGISTRATION OF PATIENTS**
- ◆ **INFORMATION SYSTEMS**
- ◆ **HOSPITALS SUPPORTING PRIMARY CARE**
- ◆ **DEMAND MANAGEMENT**