

*about
access
all*



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

*Aoife Lawton
Systems Librarian
HSE*

Outline

- eLibrary models of authentication
- Library/Librarian visibility – some tips
- Mobile technologies
- Federated Search Discovery Solutions

eLibrary Models of Authentication in Health Libraries in Ireland

- HEA/Academic Sector: Edugate (Shibboleth), Ezproxy
- Special Libraries: mix – IP, username/password
- HSE: OpenAthens

www.edugate.ie



- Federated Access Model: Edugate allows web sites to grant privileged access to its services based on user, role or institution using the standard credentials normally issued by the users institution
- <http://www.jisc.ac.uk/whatwedo/themes/accessmanagement/federation/animation>
- SAML compliant e.g. Shibboleth
- Service of HEANet, HEA funded
- Academic/Education Sector
- 40,000 authentications per day
- 30,000 users



- Edugate Announce List
- IOTs
- <http://www.edugate.ie/content/edugate-live>.
- Tech support no. & email
- EBSCOhost, Emerald, IEEE, ACM Digital Library

“Your patrons are individuals, not IP Addresses!”

Enable publishers to provide users with a consistent and personalised experience regardless of their location or the device they are using.

Improve the end-user experience by providing Single-Sign-On and reducing the frequency of prompts for campus credentials.

Connect your patrons to your subscribed resources, even where the user finds the resource without using the library. “



EZproxy hosted is working very well for our library. **It's invisible; no trouble at all.**

—Irene E. McDermott, Reference Librarian and Systems Manager Crowell Public Library, City of San Marino

- DCU, RCSI, TCD,
- 2,700 institutions in over 60 countries
- Works by dynamically altering URLs within the Web pages provided by your database vendors.
- Hosted solution offered
- Highly customisable
- Standard web log file for stats
- Ports need to be opened for this configuration to work



DCU Federated Identity Provider Login

Username:

Password:

Login



Off Campus Access

Access to the Library's subscribed database logging in here with their College username

Username:

Password:

Login

findit @UCD Library

Are you a UCD student or staff member? Gain restricted access as a



Did You Know ?

To login, enter your Connect details.

Username:

Password:

Login

RCSI Library electronic journals

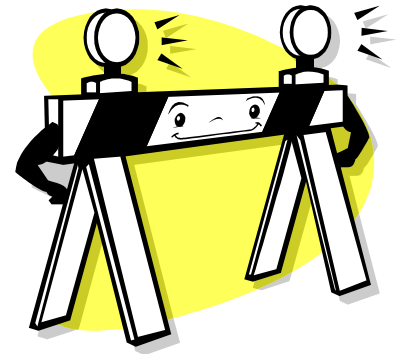
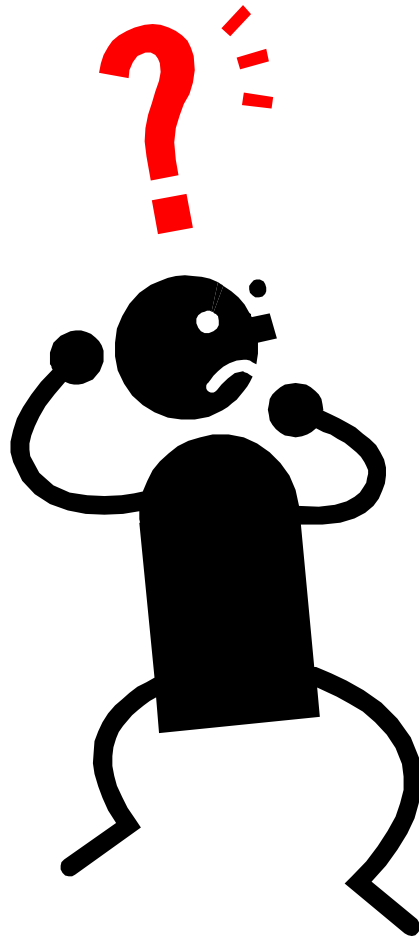
To access library subscribed electronic journals and data

Please enter your username:

Please enter your password:

Login

Mix – IP & username/password



About

- Not for profit org
- First federated access system in UK (since 1994)
- Single Sign On
- Open ID Coming Soon
- Healthcare Federation

Users

- HSE since 2006
- IDAAL Group
- NHS England, Scotland, Wales
- TCD, DBS, DIT, UL
- SVUH, Dublin Dental School & Hosp

OpenAthens Pro's & cons for users

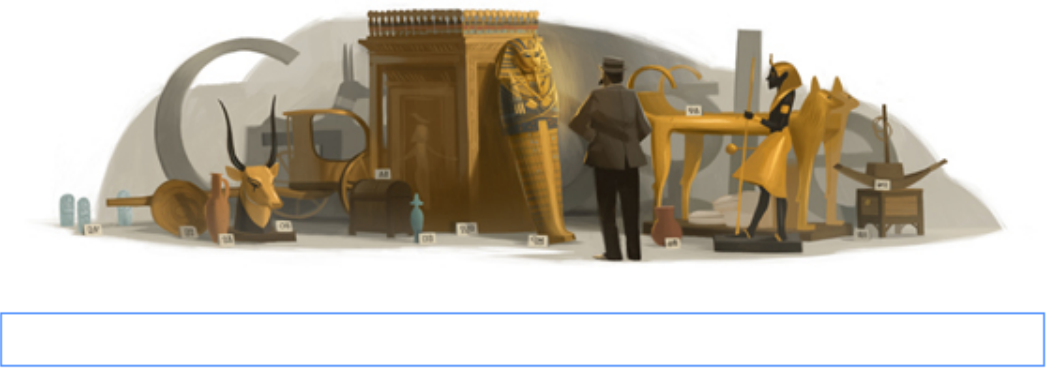
Pros

- Offers users remote access
- Athens Toolbar
- Majority of resources in place are Athens compliant
- Self-registration – immediate password

Cons

- Username & password
- Multiple Athens accounts – varying access – confusing!
- Hard to find Athens login on websites
- More logins for personalised databases e.g. EBSCOhost, OVID

Sign in



Google Search I'm Feeling Lucky

Google.ie offered in: [Gaeilge](#)

Tips

Username and Password

Your username and passwords MUST remain confidential and should not be disclosed to anyone else. Sharing personal accounts is not allowed under the Athens Terms and Conditions of use.

All Resources

- ▶ [123Library: ebooks, evideos, ejournals](#)
- ▶ [BMJ Journals](#)
- ▶ [BMJ Learning](#)
- ▶ [Childlink.ie](#)
- ▶ [EBSCO \(Cinahl fulltext, Medline](#)

Account Summary

- ▶ Your account expires on 01 January 1970
- ▶ [Terms & Conditions of Use](#)
- ▶ [Contact your administrator](#)

- Athens Resources
- 123Library: ebooks, evideos, ejournals
- BMJ Journals
- BMJ Learning
- Childlink.ie
- EBSCO (Cinahl fulltext, Medline fulltext, SocInde
- Emerald Management eJournals
- Informa Healthcare
- IngentaConnect
- JAMA &Archives Journals
- Journal of Clinical Oncology
- JSTOR
- MD Consult
- METAPRESS
- New England Journal of Medicine
- Ovid databases (Embase, Medline &fulltext jour
- Oxford Journals
- SAGE Journals Online
- ScienceDirect
- SwetsWise (46 fulltext electronic journals)
- Wiley Online Library

To see all your resources go to the [Resources section](#).

- ▶ [EBSCO \(Cinahl fulltext, Medline fulltext, SocIndex, Business fulltext\)](#)
- ▶ [Ovid databases \(Embase, Medline & fulltext journals\)](#)

Favourite Resources

To see all your resources go to the [Resources section](#).

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- ▶ [Childlink.ie](#)
- ▶ [EBSCO \(Cinahl fulltext, Medline fulltext, SocIndex, Business fulltext\)](#)
- ▶ [JAMA & Archives Journals](#)
- ▶ [MD Consult](#)
- ▶ [METAPRESS](#)
- ▶ [New England Journal of Medicine](#)
- ▶ [Ovid databases \(Embase, Medline & fulltext journals\)](#)
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- 123Library: ebooks, evideos, ejournals
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- Emerald Management eJournals
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Covers all aspects of hospital pharmacy including scientific, clinical, therapeutic, economic and social disciplines. Visit ejhp.bmj.com



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Published quarterly this journal aims to accelerate the adoption of best practice in the fields of gastroenterology and hepatology. Being a multidisciplinary journal its main focus is on the potential impact on patient care.

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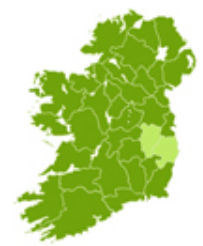
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Welcome to hselibrary.ie/East. Please select from the resources in the panel below

If you need assistance in searching for information did you know that you can ask a [clinical query](#)?



One Search:

[Powered By Deep Web Technologies](#)

ELECTRONIC JOURNALS (A to Z listing)

BOOK CATALOGUE (search for books in 7 HSE libraries)

EBOOKS (NEW! Use Athens Login)

MyAthens

Username

Password

[Set up MyAthens Account](#)

[I've forgotten myAthens password](#)

[MyAthens account has expired](#)

Helpsheets, Tutorials, Documents

hselibrary.ie

Step 3. Please enter your personal details:

Please enter your personal details on the form below ensuring that all required fields marked * are completed in full.

Employee number * :
Note: do not enter spaces, hyphens or full stops.

Please enter your email address * :

Retype your email address * :

Institution : Central Mental Hospital Dundrum

First Name * :

Last Name * :






Job title :

Dept./Ward* :

Work address * :

Work telephone :

Which of the following categories best describes your work with the HSE?

- Admin/Mngmt/Support 
- AH/Social Care Profs 
- Medical/Surg/Dental 
- Nursing/Midwifery 
- Scientific/Technical 


Pro's & cons for Libraries

Pros

- Inexpensive
- Self-registration: frees up staff
- Robust system
- Secure system
- Tech Support
- Email your users
- Statistics
- Market penetration over 3 million people use Athens

Cons

- People forget their password – should be automated
- Not everything is Athens compliant
- Usage statistics limited

OpenAthens 

- Service status
- Documentation
- Downloads
- Support

Related links

OpenAthens resources
All OpenAthens enabled resources.

More about Identity and Access Management

Users

What would you like to do?

- » [Login to MyAthens](#)
- » [Find your organisation for local login...](#)
- » [Forgotten your password?](#)
- » [Download the MyAthens toolbar...](#)

Administrators

- » [Account administration](#)

News

- » Eduserv is one to watch in 2012
- » OpenAthens MD interface refresh
- » OpenAthens LA 2.2 general release available
- » More...

Events

- » FAM12
- » CILIP Health Libraries Group Conference 2012
- » OpenAthens MD training: Nelson
- » More...

Scheduled maintenance

- » OpenAthens administration area and MyAthens update 20 April 2012
- » All OpenAthens services scheduled maintenance 19 May 2012

OpenAthens Administration

Please enter your administrator username and password in the boxes

Username:

Password:

Welcome to the OpenAthens administration area for Health Service Executive (Ireland) - Organisation ID: 12571371

Shortcuts:

- ▶ [Add personal account](#)
- ▶ [Modify permission set](#)
- ▶ [File download page](#)
- ▶ [Introductory email](#)
- ▶ [Impersonate](#)
- ▶ [Getting Started with OpenAthens](#)

Did you know?

We would like your feedback

What feature in this Administration interface do you use most? What is your least liked (or used) function? Please email your suggestions to the [OpenAthens Product Manager](#).

Summary for this level:

- ▶ Total accounts: 13
- ▶ Total administrators: 9
- ▶ Total resources: 47
- ▶ Total expired accounts: 3
- ▶ Total accounts expiring in next thirty days: 0 ([view](#))

Quick usage statistics:

- ▶ Total users logins yesterday: 0
- ▶ Total user logins last week: 0
- ▶ Most popular resource last week: (none)

Last update: 08/05/2012 00:00:00 ([refresh](#))

Security:

- ▶ Accounts used in 2 or more countries in a 24h period: 0
- ▶ Accounts used in multiple countries in a 7 day period: 0
- ▶ Number of files detailing potential misuse: 0 ([view](#))

Last update: 07/05/2012

Registration maintenance:

- ▶ [My administrator account details](#)
- ▶ [Organisation contact details](#)
- ▶ [Terms & Conditions of Use](#)
- ▶ [Local Authentication System options](#)

Other OpenAthens websites:

- ▶ [OpenAthens home](#)
- ▶ [OpenAthens for Health](#)
- ▶ [MyAthens](#)

Organisation

HSE South Cork/Kerry (ID 12803733)	Accounts
HSE South (Carlow, Kilkenny, South Tipperary, Waterford, Wexford) (ID 12803732)	Accounts
HSE (Dublin Wicklow Kildare) (ID 12803728)	Accounts
Partner Organisations: Department of Health (ID 55314370)	Accounts
HSE West (Galway, Mayo, Roscommon) (ID 12803730)	Accounts
HSE Dublin North East (Louth, Cavan, Meath, Monaghan) (ID 12803731)	Accounts
HSE West (Limerick, Clare, North Tipperary) (ID 12635441)	Accounts
HSE Dublin Mid-Leinster (Laois, Offaly, Longford, Westmeath) (ID 12831794)	Accounts
HSE West (Sligo, Leitrim Donegal) (ID 12635454)	Accounts

User groups owned by administrator 'hsezzz'

List of user groups under your area of responsibility.

User group name
Acute Hospitals C&AS
Admin/Mgt (Acu)
Admin/Mgt (PCCC)
Allied Health (Acu)
Allied Health (PCCC)
Consultant (Acu)
Doctor (Acu)
Doctor (PCCC)
Doctor (Pop Health)
DSP
Medical/Surg/Dental
Nat Shared Services
Nurse/Midwife (Acu)
Nurse/Midwife (PCCC)
Office for D & MH
Other
Scientific/Technical
Student

- Set up user groups
- Get statistics per group
- Set up resource sets “permission sets” for each group

Statistics

Summary of Athens statistics for hsezzz

The table below displays the monthly summary of all the resources that have been accessed by users at your organisation (including all the users under sub-administrators). A dynamic usage graph for the past six months will appear when you click on resource names.

View monthly report: **Nov 11** 

Resource title	Total accesses	Nov_2011	Dec_2011	Jan_2012	Feb_2012	Mar_2012	Apr_2012
Total	56308	8330	5105	7640	10239	16777	8217
123Library: ebooks, evideos, ejournals	1910	0	8	97	381	915	509
American Academy of Pediatrics Journals	96	28	22	10	16	0	20
American Academy of Pediatrics Journals	21	0	0	0	0	21	0
Atypion Link	25	16	2	7	0	0	0
Best Practice	956	168	122	129	192	210	135
BMJ Journals Collection	7220	810	694	1041	1355	1968	1352
BMJ Learning	1764	307	182	335	351	360	229
Cambridge Journals Online	20	2	1	5	3	4	5
ChildData	16	3	3	3	3	1	3
Clinical Evidence	46	24	19	3	0	0	0
EBSCO A to Z service	5495	1019	592	963	1055	1006	860
EBSCOhost databases	15442	3101	1461	2039	2441	4759	1641
EBSCOhost EJS	247	63	41	40	48	27	28
Emerald Management eJournals	145	28	24	33	31	19	10

User accounts	User permissions	User groups	Resources	Administrators	Sta
			List Allocate to permission set Additional Resources ▶		
List of OpenAthens protected resources					
Resources					
123Library: ebooks, evideos, ejournals <small>(Modify description)</small> E-books platform in the healthcare and allied healthcare field. 123library specialise in p professionals.					
American Academy of Pediatrics Journals <small>(Modify description)</small> The most influential journals in pediatric medicine by the authoritative resource on child Grand Rounds					
American Society of Hematology <small>(Modify description)</small> The world's largest professional society concerned with the causes and treatments of l					
Barbour Index Online Services <small>(Modify description)</small> Construction Expert provides fast access to comprehensive, up to date technical and p health, safety and environment information.					
Best Practice <small>(Modify description)</small> Best Practice provides the latest research evidence, guidelines and expert opinion - pr a second opinion in an instant, without the need for checking					
BMJ Health Intelligence <small>(Modify description)</small> BMJ Health intelligence is an authoritative source of public health information. We brin into one easy-to-use web based resource.					
BMJ Journals Collection <small>(Modify description)</small> BMJ Journals Collection comprises of 22 leading medical titles on specialist clinical ar					

- List all resources
- Allocate resources to permission sets

IP Access

Pros

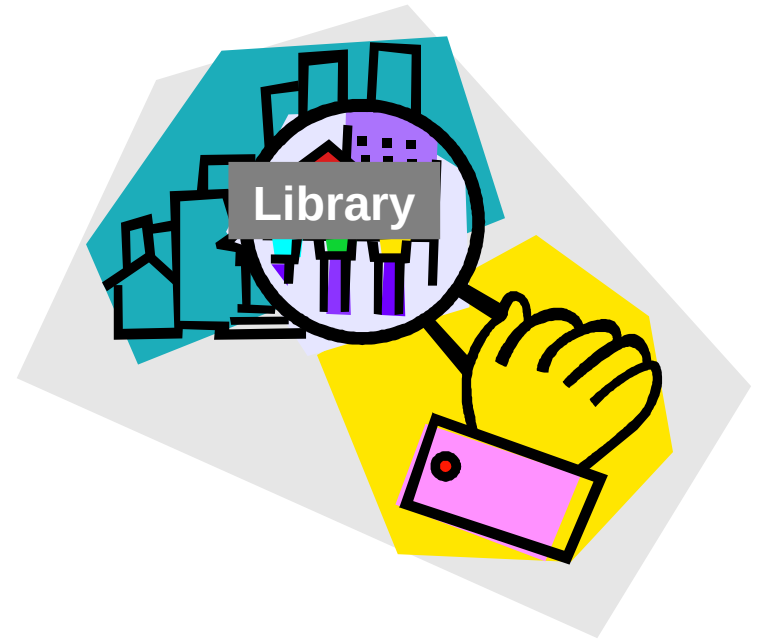
- Seamless access for end user
- Opportunity to increase visibility of library

Cons

- No remote access unless national IP
- Where is visibility of library/librarian? (e.g. Cochrane Library)

Visibility of the Library/Librarian

- Branding very important regardless of access method
 - On every publisher website
 - On every database interface
 - Google Scholar Library Links
 - PubMed Library Holdings





concise summaries of recently published guidance, safety warnings and other advice.

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BSIP, LOUISE OLIGNY/SPL



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Subject: Major Heading
Quality Improvement

Refine your results
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1. Academic Journal

Using the agency for healthcare research and quality patient safety indicators for targeting nursing quality improvement.

(includes abstract); Zrelak, Patricia A; Utter, Garth H; Sadeghi, Banafsheh; Cuny, Joanne; Baron, Ruth; Romano, Patrick S; Journal of Nursing Care Quality, 2012 Apr-Jun; 27 (2): 99-108 (journal article - research, tables/charts) ISSN: 1057-3631 PMID: 22052089

Subjects: Clinical Indicators; Nursing Role; Patient Safety; Quality Improvement; Quality of Nursing Care

Database: CINAHL Plus with Full Text



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- Phone Book
- HSE website
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prevention of medication errors



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 - Since 2011
 - Since 2008
 - Custom range...
- include patents
- include citations

Prevention of medication errors

CU Lehmann... - Clinics in perinatology, 2005 - Elsevier

Medication error is the most frequent source of medical error that is associated with adverse events, and, in many cases, is preventable. Medication errors can occur at any step in the medication process. Medication error prevention and reduction begins with a systematic ... Cited by 22 - Related articles - All 8 versions

Effect of computerized physician order entry and a team intervention on prevention of serious medication errors

DW Bates, LL Leape, DJ Cullen, N Laird... - JAMA: the journal of ..., 1998 - Am Med Assoc Abstract Context.—Adverse drug events (ADEs) are a significant and costly cause of injury during hospitalization. Objectives.—To evaluate the efficacy of 2 interventions for preventing nonintercepted serious medication errors, defined as those that either resulted in or had ... Cited by 1568 - Related articles - HSE eLibrary Links - BL Direct - All 18 versions

[PDF] from safetylead

Prevention of medication errors in the pediatric inpatient setting.

ER Stucky - Pediatrics, 2003 - ukpmc.ac.uk

Although medication errors in hospitals are common, medication errors that result in death or serious injury occur rarely. Even before the Institute of Medicine reported on medical errors in 1999, the American Academy of Pediatrics and its members had been committed ... Cited by 74 - Related articles - Cached - All 4 versions

Medication errors and adverse drug events in pediatric inpatients

R Kaushal, DW Bates, C Landrigan... - JAMA: the journal of ..., 2001 - Am Med Assoc

... 18. Less information is available regarding the epidemiology and prevention of medication errors and ADEs in pediatric inpatient settings. ... Effect of computerized physician order entry and a team intervention on prevention of serious medication errors. JAMA. ... Cited by 886 - Related articles - HSE eLibrary Links - BL Direct - All 17 versions

[PDF] from docnovak

[BOOK] Medication errors: causes, prevention, and risk management

MD Cohen, 1999, books.google.com

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A review: inflammatory process in Alzheimer's disease, role of cytokines.

1. Rubio-Perez JM, Morillas-Ruiz JM. ScientificWorldJournal. 2012;2012:756357. Epub 2012 Apr 1. PMID: 22566778 [PubMed - in process] Related citations

Programs to Locate Missing and Critically Wandering Elders: A Critical Review and a Call for Multiphasic Evaluation.

2. Petonito G, W Muschert G, C Carr D, Kinney JM, J Robbins E, Brown JS. Gerontologist. 2012 May 7. [Epub ahead of print] PMID: 22565495 [PubMed - as supplied by publisher] Related citations

ApoE genotype: from geographic distribution to function and responsiveness to dietary factors.

3. Egert S, Rimbach G, Huebbe P. Proc Nutr Soc. 2012 May 8:1-15. [Epub ahead of print] PMID: 22564824 [PubMed - as supplied by publisher] Related citations

Blood markers of oxidative stress in Alzheimer's disease.

4. Skoumalová A, Hort J. J Cell Mol Med. 2012 May 5. doi: 10.1111/j.1582-4934.2012.01585.x. [Epub ahead of print] PMID: 22564475 [PubMed - as supplied by publisher] Related citations

Exosomes: vehicles for the transfer of toxic proteins associated with neurodegenerative diseases?

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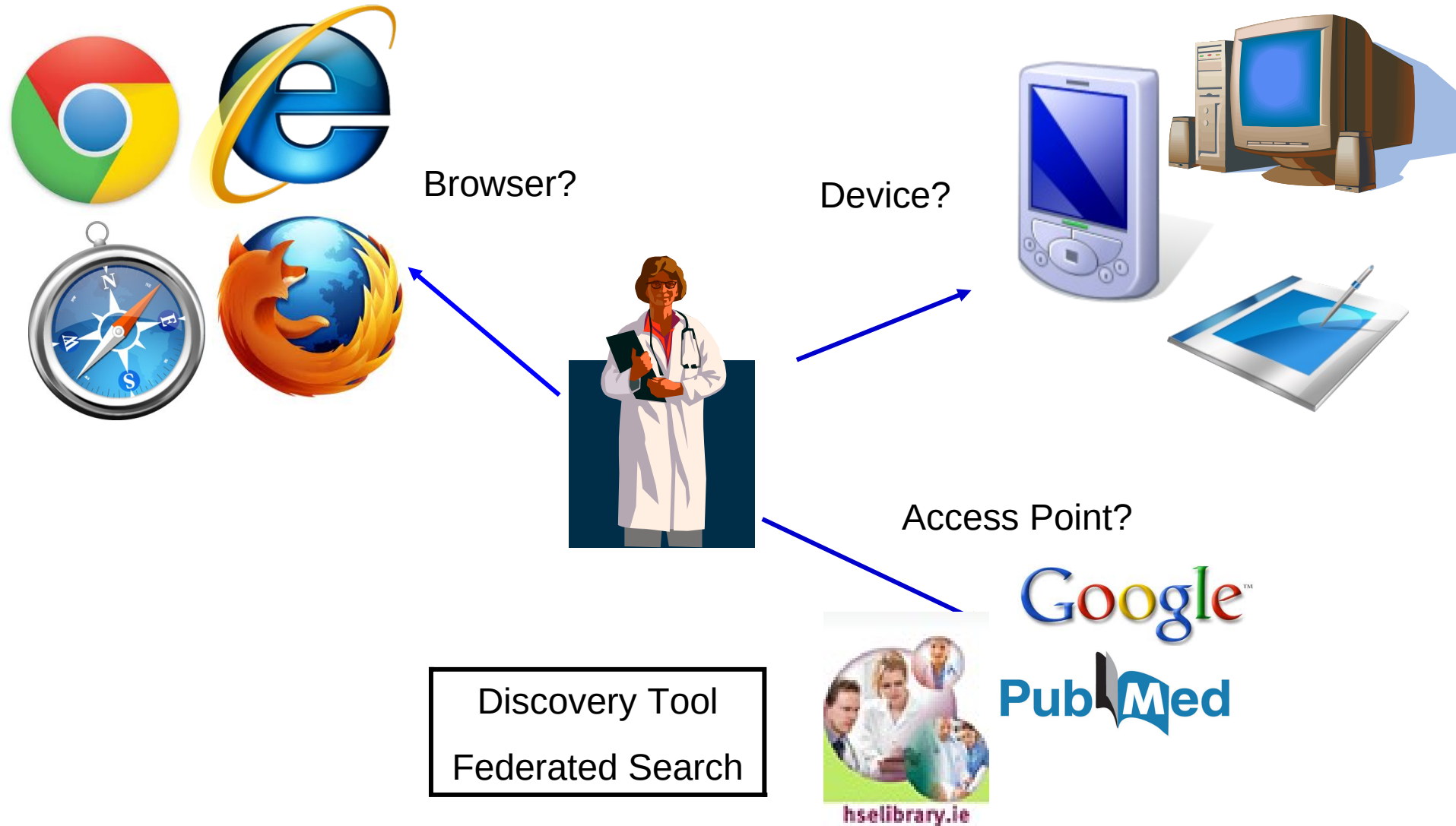
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