



**Health
Information
and Quality
Authority**

An tÚdarás Um Fhaisnéis
agus Cáilíocht Sláinte

**Social Services
Inspectorate**

A

CHILDREN'S RESIDENTIAL CENTRE

IN THE

HSE DUBLIN NORTH EAST AREA

FOLLOW-UP INSPECTION REPORT

ID NUMBER: 320

Follow-up Inspection Date: 23rd April 2009

Publication Date: 29th April 2009

SSI Inspection Period: 11

Centre ID Number: 41

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Introduction

The Health Information and Equality Authority (HIQA), Social Services Inspectorate (SSI) carried out an announced one day follow-up inspection of a Health Service Executive (HSE) residential care unit in the Dublin North East Local Health Area (DNE) under section 69 (2) of the Child Care Act 1991. This inspection was carried out by Bronagh Gibson, inspector, on the 23rd of April 2009. The purpose of this inspection was to assess the HSE action plan in terms of compliance with the recommendations made in the last inspection (*see inspection ID 279*).

The centre provided long term care for six young people. At the time of the follow-up inspection, there were six young people in residence. There had been one new admission since the last inspection. One young person was in the process of being discharged and admitted to a high support unit. She had been placed in a respite residential care placement in a different county until her admission to a high support unit, for child protection reasons.

As part of the follow-up inspection, the inspector met with the acting centre manager and spoke with one young person. The alternative care manager was contacted by phone.

Findings.

The inspector found that six of the nine recommendations were met, one was partly met and two were not met.

Recommendations partly met

Recommendation two was partly met. The inspector found evidence of references being sought for one staff member, and that the centre had devised a pro-forma for this purpose. Inspectors found no evidence of a system being developed for verifying testimonials for agency staff.

Recommendations not met

Those not met were recommendations six and nine. Medical histories had not been forwarded to the centre by social workers for the young people in residence.

The centre did not have written confirmation from an architect/engineer stating that the centre complied with standard 10.19. The inspector was told that the fire officer for the region had written to the centre stating that it did not require this written confirmation. This matter will be addressed by the inspectorate in accordance with its escalation policy.

See attached action plan

Social Services Inspectorate

Action Plan for Inspection No. 279 / 320

Centre ID: 41
HSE Area: HSE DNE

Date Action Plan Dispatched: 2nd February 2009
Date Action Plan Updated: 29th April 2009.

No.	Recommendation	Action to be taken	Person Responsible	Implementation Date	SSI Response
1	The HSE DNE should ensure that the statement of purpose and function is reviewed so as to include the age range and key policies.	Statement of purpose changed	Alternative Care Manager Residential Unit Manager	03/02/2009	RECOMMENDATION MET
2	The HSE DNE should ensure that the human resources department verifies testimonials and in future ensures that all staff references are in accordance with the Department of Health and Children guidelines.	Contact Human Resource Department to clarify policy and procedure on references.	Residential Unit Manager Human Resource Department	With immediate effect at time of inspection report.	RECOMMENDATION PARTLY MET
3	The HSE DNE should ensure that the management team receive training in professional supervision skills as soon as possible.	Letter sent to Training Department requesting training.	Residential Unit Manager Training Department	May 2009	RECOMMENDATION MET

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Action Plan for Inspection No. 279 / 320

Centre ID: 41
HSE Area: HSE DNE

Date Action Plan Dispatched: 2nd February 2009
Date Action Plan Updated: 29th April 2009.

No.	Recommendation	Action to be taken	Person Responsible	Implementation Date	SSI Response
4	The HSE DNE should ensure that the centre manager reviews documentation to ensure completion and inclusion of signatures.	All staff team notified of this and is reviewed on a daily basis.	Residential Unit Manager	With immediate effect from inspection.	RECOMMENDATION MET
5	The HSE DNE should ensure that the placement committee protect existing residential children when making placement decisions.	Risk assessment to be completed to reflect current group ACM and placement committee to take this into consideration when placing young person into a placement.	Alternative Care Manager Placement Committee Unit Manager	With immediate effect.	RECOMMENDATION MET (TO BE CONFIRMED DURING NEXT INSPECTION)
6	The HSE DNE should ensure that efforts made to obtain absent medical information are recorded on file.	Information to be gathered and put on file.	Residential Unit Manager Social Workers	April 2009	RECOMMENDATION NOT MET

Social Services Inspectorate

Action Plan for Inspection No. 279 / 320

Centre ID: 41
HSE Area: HSE DNE

Date Action Plan Dispatched: 2nd February 2009
Date Action Plan Updated: 28th April 2009.

No.	Recommendation	Action to be taken	Person Responsible	Implementation Date	SSI Response
7	The HSE DNE should ensure that the general upkeep of the premises is maintained to an acceptable standard at all times.	Maintenance to be informed of all outstanding maintenance issues.	Residential Unit Manager Staff Maintenance Department Alternative Care Manager	April 2009	RECOMMENDATION MET
8	The HSE DNE should ensure that the health and safety statement is amended to include the name of the current acting manager.	Add name of current acting manager	Residential Unit Manager	30/01/2009	RECOMMENDATION MET
9	The HSE DNE should ensure that written confirmation is obtained with immediate effect stating that all statutory requirements relating to fire safety and building control have been complied with in accordance with standard 10.19.	Contact has been made with Fire Officer. Fire Officer sent a letter outlining that a fire certificate is not needed for this centre.	Residential Unit Manager Alternative Care Manager Fire Officer	18/02/2009	RECOMMENDATION NOT MET